

# PROline SERVICE MANUAL

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Order No.DW0907S001V2

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## **DISHWAHSER**

### **Model No.**

DWF1250P  
DWP5012WA  
DWP4912W  
DWP4915SL



### **WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

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## **Haier Group**

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Model :DWF1250P/DWP5012WA/DWP4912W/DWP4915SL

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## 1. Features

- A grade for energy consumption of European standard.
- A grade for washing efficiency of European standard.
- B grade for drying efficiency of European standard.
- Electronic control.
- Super-capacity for 12 settings.

| Model     | Exterior Color | Interior Color |
|-----------|----------------|----------------|
| DWF1250P  | White          | White          |
| DWP5012WA | White          | White          |
| DWP4912W  | White          | White          |
| DWP4915SL | Silver         | White          |

## 2.How to read this Service Manual



The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### **Warning:**

A “warning” is used when there is danger of personal injury.

### **Caution:**

A “caution” is used when there is danger that the reader, through incorrect manipulation, may damage equipment, loose data, get an unexpected result or has to restart (part of) a procedure.

### **Notice:**

A “notice” provides information that is not indispensable, but may nevertheless be valuable to the reader.

## 3. Safety precaution

### 3-1. At time of delivery

Check packaging and dishwasher immediately for signs of transport damage. If the appliance is damaged, do not put it into use but contact your supplier or customer service without delay.

Please dispose of packaging materials properly.

### 3-2. During installation

Place the dishwasher and connect it up in accordance with the installation instructions.

The dishwasher must not be connected to the electricity supply while installation is being carried out.

Ensure that the domestic wiring is properly earthed.

The mains electricity supply must conform to the details shown on the dishwasher nameplate.

Do not connect the dishwasher to the electricity supply via an extension cable.

Built-under and built-in appliances should always be installed under a continuous work surface which is attached to the adjacent cupboards, in order to ensure that the appliance is entirely stable.

After the appliance has been installed, the mains plug should still be easily accessible.

The plastic housing on the water inlet contains an electrically operated valve. The connecting wires are inside the inlet hose. Do not cut through this hose and do not immerse the plastic housing in water.

During installation, the power supply cord must not be excessively or dangerously bent or flattened.

For Switzerland only:

There are no restrictions on installing the appliance between wooden or plastic walls as part of a fitted kitchen. If the appliance is not plugged into a wall socket, it must be connected to the mains via a separator for all poles within the domestic wiring system. This device must have a gap of at least 3mm between open contacts, in order to conform with relevant safety regulations.

### 3-3. During normal use

The dishwasher must only be used by adults for the washing of household dishes and cooking utensils.

This appliance cannot be installed outdoor, not even if the area in which it is installed is covered by a roof; it is also very dangerous to leave it exposed to the rain and elements.

Do not place any heavy objects or stand on the door when it is open. The appliance could tip forward.

The water inside the dishwasher is not suitable for drinking.

Do not use solvents of any kind inside your dishwasher. They could cause an explosion danger.

Open the door very carefully if the dishwasher is operating. There is a risk of water squirting out.

Do not touch the heating element during or after a wash cycle.

Fundamental rules to follow when using the appliance:

- Never touch the dishwasher when barefoot or with wet hands or feet;
- We discourage the use of extension cords and multiple sockets;
- If the appliance is not operating properly or maintenance must be performed, disconnect the

appliance from the power supply.

### 3-4.If your family includes children

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Keep detergents out of the reach of children, who must also be kept away from the dishwasher when it is open.

### 3-5.If a fault occurs

If the appliance malfunctions, turn off water supply to the appliance and disconnect the plug from the wall socket. Then, consult the section entitled, "Fault finding". If you cannot solve the problem, contact a service center.

Only specialised personnel are authorised to make repairs.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

To maintain the EFFICIENCY and SAFETY of this appliance, we recommend:

- call only the Service Centers authorized by the manufacturer.
- always use original Spare Parts.

### 3-6.When disposing of old appliances

Appliances which are no longer being used must be made inoperable by cutting the power supply cord and removing the door lock.

Take the appliance to a designated waste disposal center.



**Dangerous voltage**



**Warning:**

Children could get locked in the appliance (risk of suffocation) or get stuck in other positions. Therefore: Remove the mains plug, cut the mains wire and set aside. Damage the door lock so that the door can no longer be closed.

## 4. Installation

### 4-1.Positioning the appliance

Positioning the appliance in the desired location. The back should rest against the wall behind it, and its, along the adjacent cabinets or wall. The dishwasher is equipped with water supply and drain hoses that can be positioned to the right or the left to facilitate proper installation.

### 4-2.Leveling the appliance

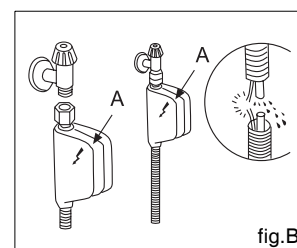
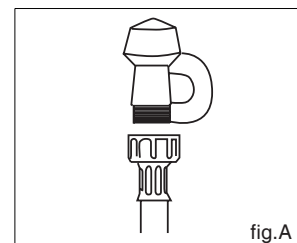
Once the appliance is positioned, adjust the feet (screwing them in or out) to adjust the dishwasher, making it level. In any case, the appliance should not be inclined more than 2°. If the appliance is level, it will help ensure proper performance.

### 4-3.Cold water connection

Connect the water supply hose to a threaded 3/4 (gas) connector, making sure that it is fastened tightly in place (DWF1250P/DWP5012WA/DWP4912W see fig.A).

Some models are fitted with an "Aquastop" water supply hose (DWP4915SL see fig.B) in which the small filter is already housed in the threaded end.

If the water pipes are new or have not been used for an extended period of time, let the water run to make sure that the water is clear and free of impurities. If this precaution is not taken, there is a risk that the water inlet can get blocked and damage the appliance.



#### Warning:

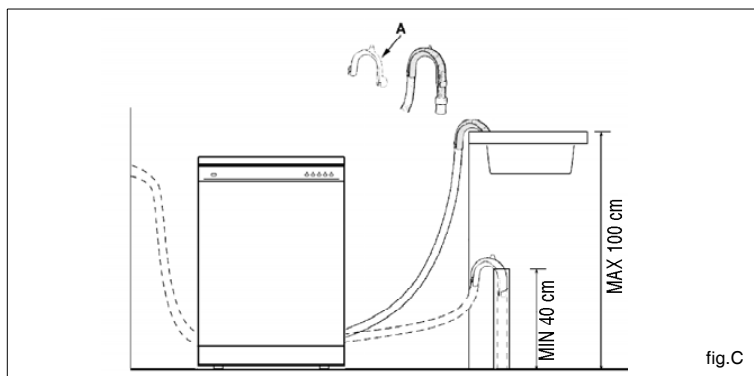
**The appliance is to be connected to the mains water using new hose sets. Old hose sets should not be reused.**

### 4-4.Anti-Flooding protection

The dishwasher is equipped with a system that stops the supply of water in the event of a problem with the water supply hose or leaks within the unit, in order to prevent damage to your home. If for any reason the box containing the electrical components happens to get damaged, turn off the power supply and unplug the appliance immediately. In order to guarantee that the anti-flooding feature operates properly, box "A" with the water supply hose must be attached to the water supply tap as shown in Fig. B. If the length of the hose is not adequate to make a proper connection, the hose must be replaced with one which is long enough. This hose is available upon request from specialised retailers and approved service centres.

### 4-5.Drain hose connection

Insert the drain hose into a drain pipe with a minimum diameter of 4cm, or let it run into the sink, making sure to avoid bending or crimping it. If necessary, fit a syphon trap (U-bend) with a connecting piece for the drain hose (fig.C). The free end of the hose must be at a height between 40 and 100 cm and must not be immersed in water.



## Attention:

The connecting piece for syphon trap (U-bend) must be solidly fastened to the wall to prevent the drain hose from moving and allowing water to spill outside the drain.

## 4-6.Electrical Connection

After making sure that the voltage and frequency values for the current in the home correspond to those on the rating plate (located on the stainless steel inner door of the appliance) and that the electrical system is correct for the maximum voltage on the rating plate, insert the plug into an electrical socket which is earthed properly (the earthing of the appliance is a safety requirement mandated by law). If the electrical socket to which the appliance must be connected is not appropriate for the plug, replace the whole cable, rather than using adaptors or the like as they could cause overheating and burns.



## Caution:

The dishwasher plug must be accessible even when the appliance is installed as a built-in unit so that maintenance can be done safely.

## Electrical Connection (Uk Only)

For your safety please read the following information.

### **Warning: This appliance must be earthed.**

The appliance must be connected to a 220-240 volts 50 cycle AC supply by means of a three pin socket, suitably earthed and should be protected by a 13 amp fuse in the plug.

The appliance is supplied with a rewirable 13 amp 3-pin plug fitted with a 13-amp fuse. Should the fuse require replacement, it must be replaced with a fuse rated at 13 amp and approved to BS1362.

If the mains plug is unsuitable for the socket outlet in your home or is removed for any other reason, then the cut off plug should be disposed of safely to prevent the hazard of electric shock. Remove the fuse before disposal.

There is a danger of electric shock if the cut off plug is inserted into any 13-amp socket outlet.

How to wire a 13 amp plug.

## Important

The wires in the mains lead on this appliance are coloured in accordance with the following code:

Green and Yellow-Earth Blue-Neutral Brown-Live

As the colours may not correspond with the markings identifying the terminals in your plug proceed as follows.

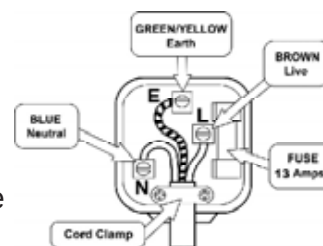
The green and yellow wire must be connected to the terminal in the plug which is marked with the letter

E or with the earth symbol  $\equiv$  or coloured green and yellow.

The blue wire must be connected to the terminal marked N.

The brown wire must be connected to the terminal marked L.

You must make sure the lead is firmly secured under the cord clamp.



## 4-7. Disassemble and assemble

### Tools

screwdriver

Disassemble and assemble for dishwasher components



cross-screwdriver

Disassemble and assemble for dishwasher components



blade

used for unpacking



electric drill

used for drill holes while installation



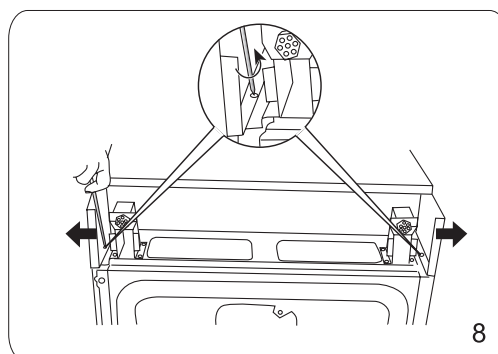
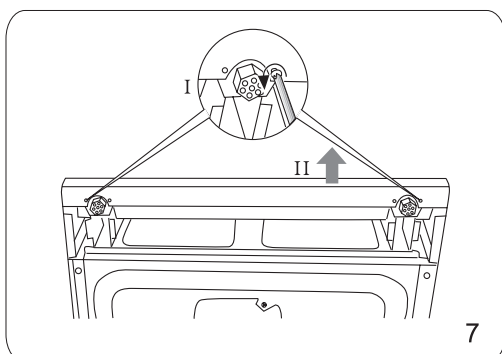
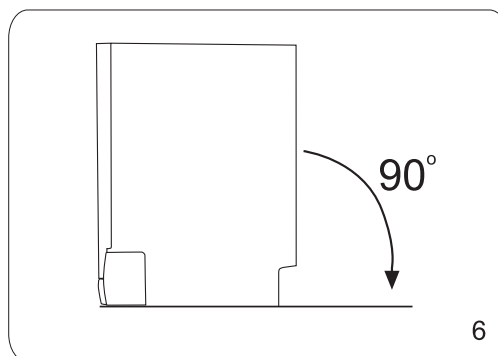
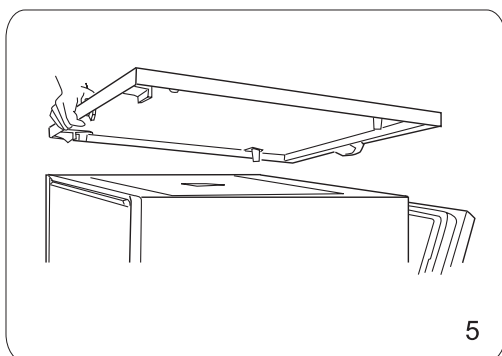
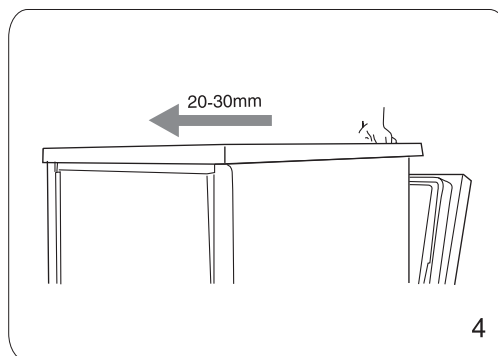
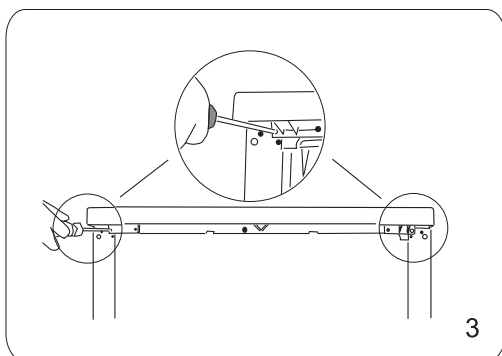
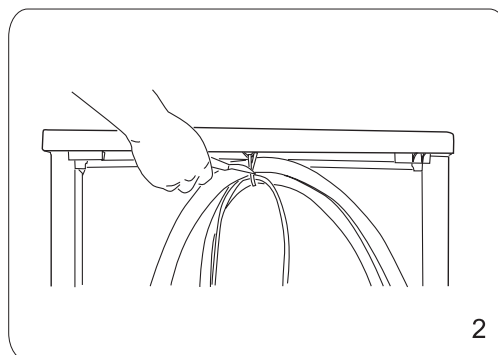
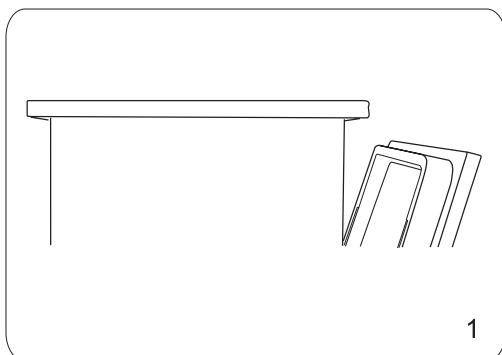
spanner

used for combine the inlet hose



## How to remove the top of your dishwasher

Freestanding dishwasher can also be used as built-in, according to following processes:

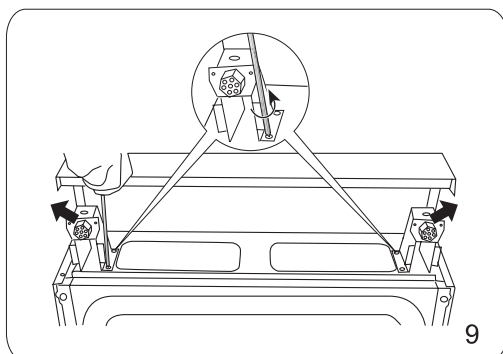


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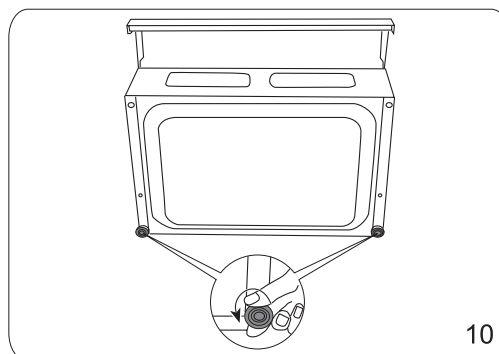
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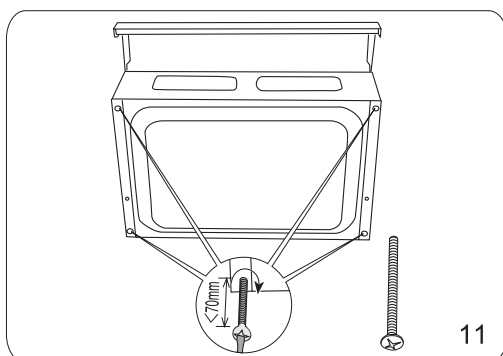
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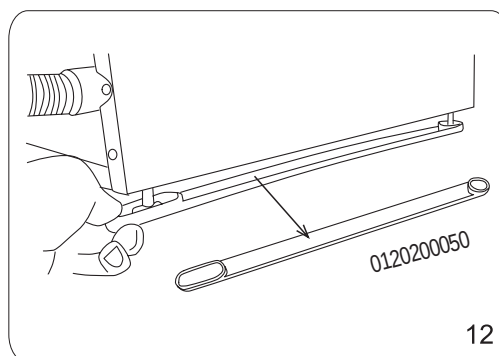
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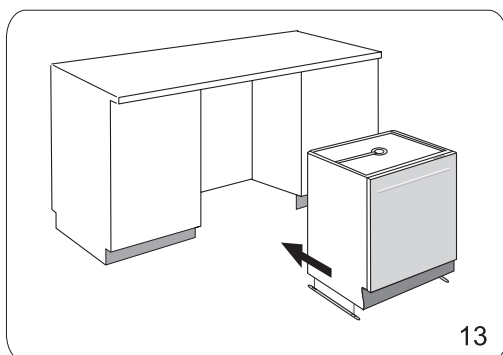
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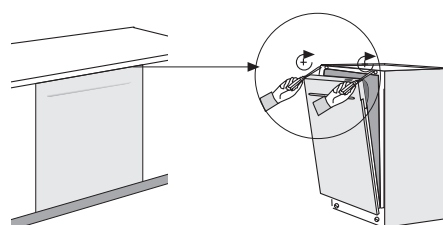


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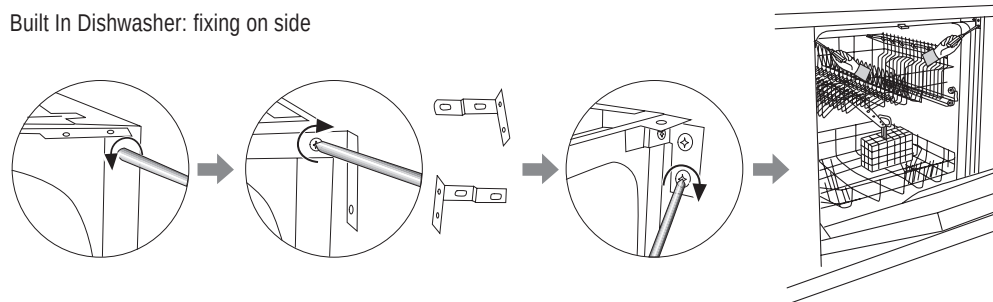
Built In Dishwasher: fixing on top



14

or

Built In Dishwasher: fixing on side

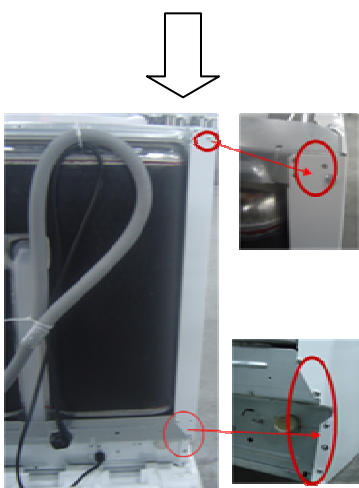


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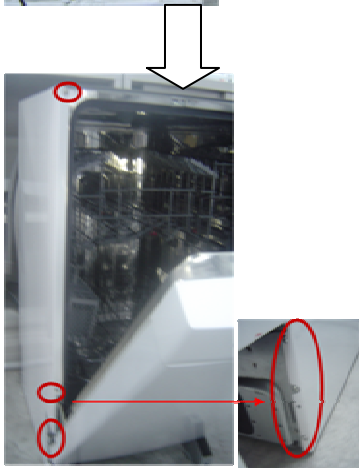
## Side panel disassembly



Use the cross-screwdriver to drive two screws which are on left top of machine, off side panel.



Use the cross-screwdriver to drive five screws which are in left back of machine, off the right side panel.



Open the door, use the cross-screwdriver to drive four screws which are in left front, off the right side panel.

## Adjustable softener with reed disassembly



Lay the dishwasher on the floor, then remove the bottom cover, pull out the connector of the salt adding valve and the low salt switch.

Remove the three clips for fixing the rubber connect pipe, then pull out the rubber pipe.



Open the out door, you can see the salt adding cover, then circumrotate the cover anticlockwise and screw it



Circumrotate the fixing set of the water softer anticlockwise, then screw id down(you can use the disassembly tool to operate)

Then take the water softer down accordingly.

## Heater disassembly



Remove the two self-drilling bolts for fixing the heater bracket from the middle bar, then remove the heater.



Pull out the three connector of the heater.



Remove the pipe hoop.



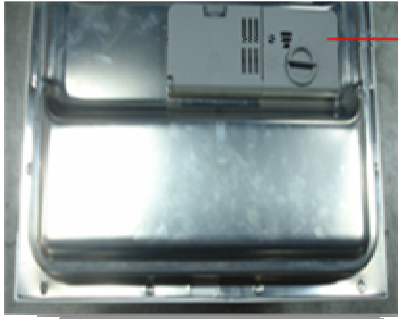
Remove the connector pipe of the hot pump and the middle hot pump ,then can take the heater down.

# Service Manual

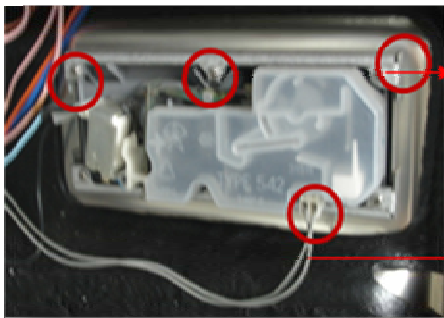
Model :DWF1250P/DWP5012WA/DWP4912W/DWP4915SL

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## Detergent dispenser disassembly



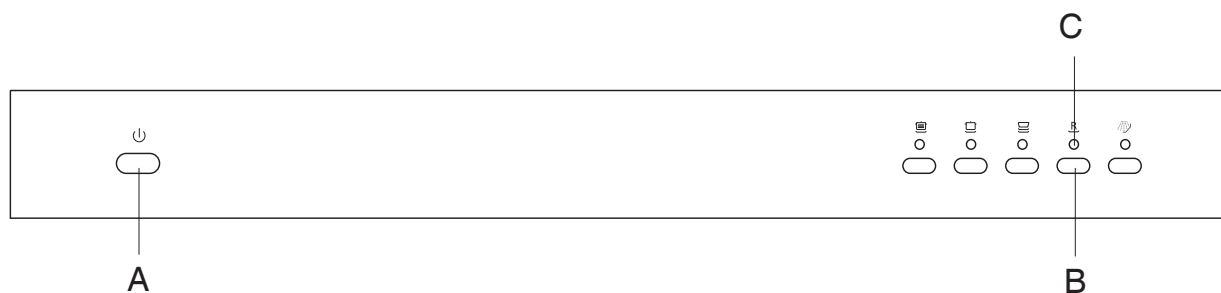
Open the door, disassemble the outer door (Accord to the disassembly step)



Close the door, use screwdriver to drive the 6 screws of Detergent Dispenser off, pull the wire out, then open the door, and get the Detergent Dispenser off.

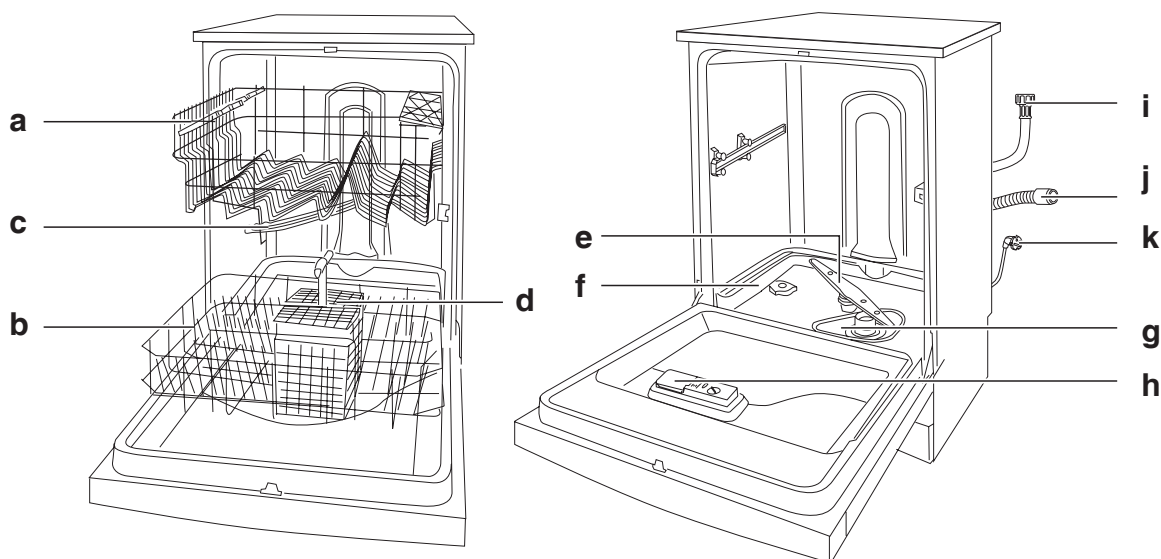
## 5. Parts and Functions

### 5-1.Close-up view (control panel)



- A "ON-OFF" Button
- B Programme Button
- C Programme Indicator

### 5-2.Dishwasher interior



- a Upper Rack
- b Lower Rack
- c Top Spray Arm
- d Silverware Basket
- e Bottom Spray Arm
- f Salt Container Cap
- g Washing Filter
- h Detergent and Rinse Aid Dispenser
- i Water Inlet Hose
- j Drain Hose
- k Power Supply Cord

## 6. How to fill the salt

### 6-1.Salt

The hardness of the water varies from place to place. If hard water is used in the dishwasher, deposits will form on the dishes and utensils.

The appliance is equipped with a special softener that uses a salt specifically designed to eliminate lime and minerals from the water.

### 6-2.Loading the salt into the container

Always use salt intended for use with dishwashers.

The salt container is located beneath the lower rack and should be filled as follows:

According to the "Water Hardness Tabel", you can calculate the time of use, then load the salt .

Remove the lower rack and then unscrew and remove the cap from the salt container.

If you are filling the container for the first time, fill it with water.

Place the end of the funnel (supplied) into the hole and introduce about 2 kg of salt. It is normal for a small amount of water to come out of the salt container.

Carefully screw the cap back on.



**Important :**

**To prevent the formation of rust, load the salt just before beginning a wash cycle.**

### 6-3.Adjusting salt consumption

The dishwasher is designed to allow for adjusting the amount of salt consumed based on the hardness of the water used.This is intended to optimize and customize the level of salt consumption so that it remains at a minimum.

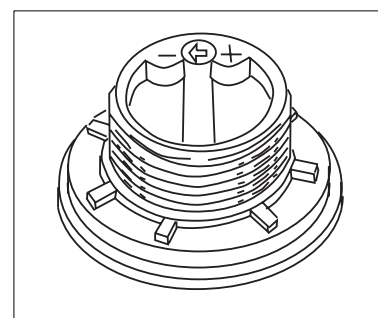
To adjust salt consumption, proceed as follows:

Unscrew the cap from the salt container;

There is a ring on the container with an arrow on it (see figure to the side),

If necessary, rotate the ring in an anticlockwise direction from the "-" setting towards the "+" sign, based on the hardness of the water being used.

It is recommended that adjustments be made in accordance with the following table:



| Water Hardness |                |       |         | Selector position | Salt consumption (Grams/cycle) | Autonomy (cycles/2kg) |
|----------------|----------------|-------|---------|-------------------|--------------------------------|-----------------------|
| Level          | Clarke degrees | °dH   | mmol/l  |                   |                                |                       |
| 1              | 0-14           | 0-17  | 0-1,7   | /                 | 0                              | /                     |
| 2              | 14-36          | 18-44 | 1,8-4,4 | "-"               | 20                             | 60                    |
| 3              | 36-71          | 45-89 | 4,5-8,9 | Middle            | 40                             | 40                    |
| 4              | >71            | >89   | >8,9    | "+"               | 60                             | 25                    |

## 7. How to fill rinse aid

### 7-1.Rinse aid

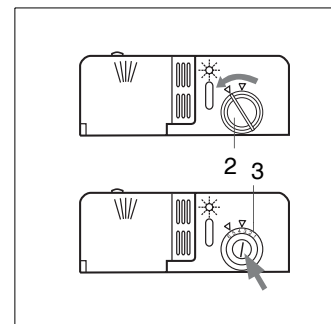
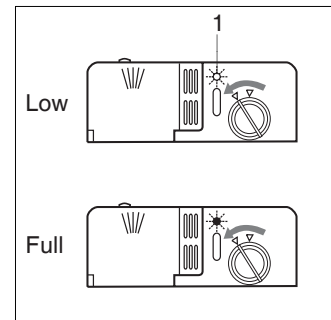
This product makes dishes sparkle and helps them to dry without spotting. The dispenser is located on the inside panel of the door .

When the low rinse aid indicator “ **1** ” is bright, it means the rinse aid is low, you must load rinse aid .

### 7-2.Loading the rinse aid

Regardless of the type of detergent dispenser installed on your appliance, you must proceed as indicated below when loading the rinse aid.

To open the dispenser, turn the “**2**” cap in an anti-clockwise direction and then pour in the rinse aid, making sure not to overfill. The amount of rinse aid used for each cycle can be regulated by turning the “**3**” dose adjustor, located beneath the “**2**” cap, with a screwdriver. There are 6 different settings; the normal dosage setting is 3.



#### Important :

**Proper dosage of the rinse aid improves drying.**

**If drops of water remain on the dishes or spotting occurs, the dosage adjuster should be turned to a higher setting.**

**If the dishes have white streaks, turn the dosage adjuster to a lower setting.**

## 8. How to fill detergent dispenser

### 8-1.Detergent

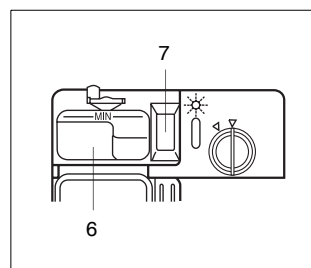
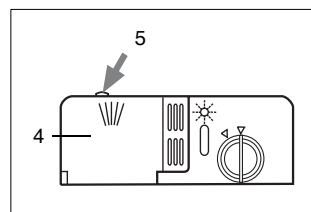
Detergent specifically intended for use with dishwashers must be used. The dispenser must be refilled before the start of each wash cycle following the instructions provided in the "Programme overview". The detergent dispenser is located on the inside panel of the door.

### 8-2.Loading the detergent

To open the " 4 " cover on the dispenser, press the " 5 "button. The detergent for the wash cycle should be poured into the " 6 " compartment.

The detergent for the pre-wash cycle should be poured into the " 7 " compartment.

After the detergent has been placed in the dispenser, close the cover and press down until it clicks in place.



#### Notice :

To facilitate closing the cover, remove any excess detergent on the edges of the dispenser.



#### Notice :

The usage of 3 in 1 or similar tablets is forbidden when Rapid Wash Heat wash and Soak programmes are selected.



#### Warning :

Do not place the tablets in the tub or the cutlery basket as this will result in poorer wash results. The tablets should be placed in the detergent doser.

## 9. Loading the dishwasher

Before placing the dishes in the dishwasher, remove larger food particles to prevent the filter from becoming clogged, which results in reduced performance.

If the pots and pans have baked-on food that is extremely hard to remove, we recommend that they are soaked before washed. This will eliminate the need for extra wash cycles.

Pull out the rack to load the dishwasher.

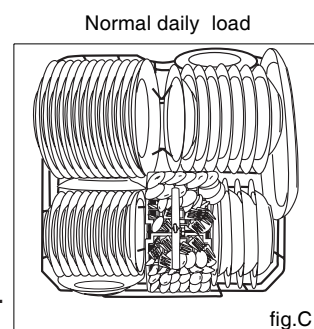
### 9-1.How to use the lower rack

We recommend that you place the most difficult to clean items on the bottom rack: pots, pans, lids, serving dishes and bowls, as shown in the figure to the right.

It is preferable to place serving dishes and lids on the sides of the racks in order to avoid blocking the rotation of the top spray arm.

Pots, serving bowls, etc. must always be placed face down(see fig.C) .

Deep pots should be slanted to allow the water to flow out.



#### Warning :

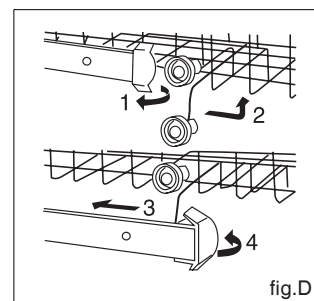
**knives and other utensils with sharp points must be loaded in the basket with their points down or placed in a horizontal position.**

### 9-2.How to use the upper rack

The upper rack is designed to hold more delicate and lighter dishware, such as glasses, cups and saucers, plates, small bowls and shallow pans (as long as they are not too dirty).

Position the dishes and cookware so that they do not get moved by the spray of water.

The upper rack can be adjusted for height by using the knobs located on both sides of the rack itself (see fig.D).



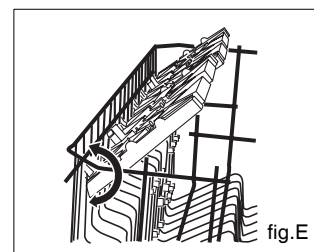
***Adjust the upper basket to the higher level and you have more space to accommodate those taller pans and trays in the bottom basket.***

### 9-3.Shelf

Lean tall glasses and those with long stems against the shelfnot against other items to be washed.

Place glasses, cups and small bowls on the additional cup rack.

The additional cup rack can be swivelled in or out as required (see fig.E).



## 10. Programme overview

| Wash programme                                                                                              | Type of crockery e.g.china, pots/pans, cutlery, glasses, etc | Type of food remains                                                                           | Amount of food remains | Condition of food remains | Description of cycle                                                                                               |
|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------|---------------------------|--------------------------------------------------------------------------------------------------------------------|
| <br>Intensive Wash         | Non-delicate                                                 | Soups, casseroles, sauces, potatoes, pasts, rice, eggs, roast or fried food.                   | a lot                  | stuck on hard             | Pre-wash with warm water.<br>Extended wash at 70°C.<br>Rinses with cold water.<br>Rinse with hot water.<br>Drying. |
| <br>Normal Wash            |                                                              |                                                                                                |                        |                           | Pre-wash use cold water.<br>Extended wash at 55°C.<br>Rinse with cold water.<br>Rinse with hot water.<br>Drying.   |
| <br>Light Wash (EN50242) | Mixed                                                        | Soups, potatoes, pasta, rice, eggs, roast or fried food.                                       | a little               | loosely attached          | Pre-wash use cold water.<br>Extended wash at 50°C.<br>Rinse with cold water.<br>Rinse with hot water.<br>Drying.   |
| <br>Rapid wash           |                                                              | Coffee, cakes, milk, sausage, cold drinks, salads                                              | Very little            | loosely attached          | Short wash at 40°C.<br>Cold rinse.                                                                                 |
| <br>Soak                 |                                                              | Rinse off if the dishes have been stacked for several days in the dishwasher prior to washing. |                        |                           | Short cold wash to prevent food residue from drying on the dishes .                                                |

| Detergent |               | Rinse Aid |
|-----------|---------------|-----------|
| Pre-wash  | Extended Wash |           |
| 5g        | 25g           | ●         |
| 5g        | 25g           | ●         |
| 5g        | 25g           | ● (*)     |
| —         | 15g           | —         |
| —         | —             | —         |

Laboratory measured valve in accordance with European Standard EN50242

| Duration in minutes | Energy consumption in kWh | Water consumption in litres |
|---------------------|---------------------------|-----------------------------|
| 112                 | 1.62                      | 18                          |
| 102                 | 1.24                      | 16                          |
| 162                 | 1.05                      | 15                          |
| 31                  | 0.40                      | 9                           |
| 12                  | 0.02                      | 3                           |

\* EN50242 test with rinse aid setting 5

## 11. How to keep your dishwasher in shape

### After Every Wash

After every wash, turn off the water supply (not necessary for models with “Aquastop” ) the appliance and leave the door slightly ajar so that moisture and odors are not trapped inside.

### Remove the plug

Before cleaning or performing maintenance, always remove the plug from the socket. Do not run risks.

### No solvents or Abrasive Cleaning Products

To clean the exterior and rubber parts of the dishwasher, do not use solvents or abrasive cleaning products. Rather, use only a cloth and warm soapy water.

To remove spots or stains from the surface of the interior, use a cloth dampened with water and a little white vinegar, or cleaning product made specifically for dishwashers.

### Moving the Appliance

If the appliance must be moved, try to keep it in a vertical position. If absolutely necessary, it can be positioned on its back.

### Seals

One of the factors that cause odors to form in the dishwasher is food that remains trapped in the seals.

Periodic cleaning with a damp sponge will prevent this from occurring.

**The door should not be left in the open position since this could present a tripping hazard.**

### When You Go on Holiday

When you go on holiday, it is recommended that you run a wash cycle with the dishwasher empty and then remove the plug from the socket, turn off the water supply and leave the door of the appliance slightly ajar. This will help the seals last longer and prevent odors from forming within the appliance.

## 12. Clean and mentenance

Regular inspection and maintenance of your appliance helps to prevent problems from occurring. This saves time and aggravation. You should therefore carefully inspect the inside of your dishwasher from time to time.

### 12-1. Overall condition of appliance

Check that no grease or scale has accumulated on the inside of the dishwasher.

If you discover any deposits:

Clean the interior of the dishwasher thoroughly with a detergent solution.

### 12-2. Filters

The filters “ 8 ”, “ 9 ” prevent larger particles of food in the water from reaching the pump. These particles may occasionally block the filters.

When the appliance has finished washing, check the filters for particles of food and, if required, clean.

After undoing the coarse micro-filter “ 8 ”, the filter unit “ 9 ” can be removed. Remove any particles of food and rinse the filters under running water.

Insert the filter unit “ 9 ” and tighten the coarse microfilter.

### 12-3. Spray arms

Lime and remnants of food in the washing water can block the nozzles in the spray arms “ 10 ” and “ 11 ” and the arm mountings.

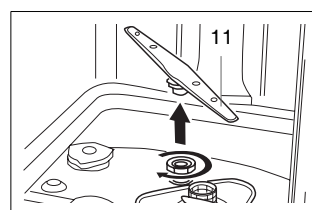
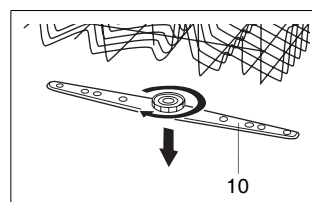
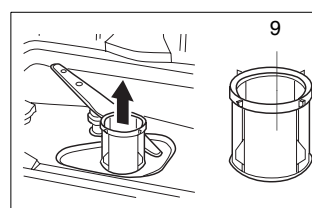
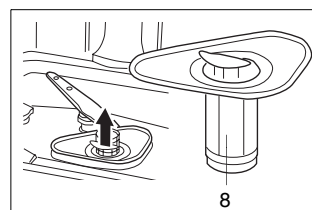
Inspect the nozzles in the spray arms for blocked holes due to remnants of food.

If necessary, pull the lower arm “ 11 ” upwards and lift it off.

Unscrew the upper spray arm “ 10 ”.

Clean both spray arms under running water.

Refit the spray arms. Ensure that the lower arm has locked into place and the upper one is screwed tight.



## 13. Turning on the Appliance

### Switching the dishwasher ON

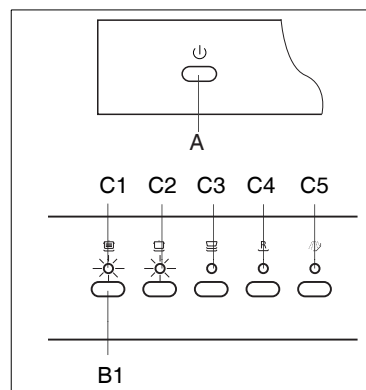
Turn on the tap.

Close the door after loading the appliance

Set ON-OFF button “ A ” to ON. All the programme indicators “**C1,C2,C3,C4,C5** ” light .

Press programme button “**B1**” , programme indicator “ **C1**” light.

After 3 seconds, the programme indicator “ **C1**” bcomes to blink and the dishwasher beeps one time, then the programme starts automatically.



### End of programme

Six beeps will indicate that the wash cycle has finished and all the programme indicators light.

### Switching the dishwasher OFF

Several minutes after the programme has ended:

Set main switch “**A**” to OFF.

Open the door .

Turn the water tap off. (Does not apply when Aquastop unit has been fitted)

Remove dishes, etc. when they have cooled down.

**When the appliance is already underway press the button "A" for 3 seconds, all of the settings will be cancelled.**

### Interrupting the programme

Open the door. Caution! There is a risk of water squirting out from inside the appliance. Do not open the door fully until spray arm has stopped rotating.

When you open the door, the dishwasher will beep ten times every thirty seconds.

If the appliance has already heated up or the hot water was switched ON and then the appliance door opened, leave the door ajar for several minutes and then close. Otherwise, the appliance door may open due to expansion.

### Cancelling or modifying a cycle

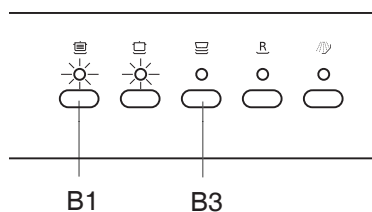
A cycle that is underway can be modified if it has only been running for a short time. Otherwise, the detergent may have already been used, and the appliance may have already drained the wash water.

If this is the case, the detergent dispenser must be refilled ( see the paragraph entitled, “ Loading the detergent ”).

To modify a cycle that is already underway, follow the instructions contained in the paragraph entitled "Reset drain function", and select the programme you wish (see the paragraph entitled, "Switching the dishwasher ON")

## Reset drain function

You can use "Reset drain function"to stop the washing cycle under running by pressing and holding the "B1" and "B3" for 3 senconds, and the appliance will stop after a few minutes drain phase.



## 14. Fault finding

### 14-1. Resolving minor problems yourself

Experience has shown that you can resolve most problems that rise during normal daily usage yourself, without having to call out a service engineer. Not only does this save costs, but it also means that the appliance is available for use again that much sooner. The following list of common occurrences and their remedies should help you identify the causes of most problems.

### 14-2. Problems...

#### ...when the appliance is switched on

##### Appliance does not start up

Fault with fuse in mains electricity supply.

Plug not inserted in wall socket.

Appliance door not closed properly.

Programme button has not been pressed.

Water tap not turned on.

Blocked strainer in water intake hose.

- The strainer is situated in the Aquastop or supply-hose connection.



**Caution :**

**Do not forget that repairs should only be carried out by a qualified specialist. Improper repairs can lead to considerable equipment damage as well as danger to the user.**

#### ...with the appliance itself

##### Error display on the time-remaining indicator

**When the programme indicators "C1,C2" blink.**

**Have you checked whether:**

the door is closed properly.

**When the programme indicators " C1,C4" blink.**

**Have you checked whether:**

the drain hose is too low.

**When the programme indicators " C1,C3,C4" blink.**

**Have you checked whether:**

the drain hose is crimped or bent.

the drain hose is too high.

**When the programme indicators "C1,C2,C3" blink.**

**Have you checked whether:**

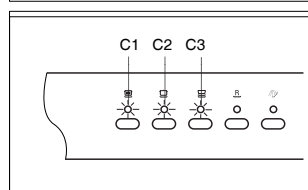
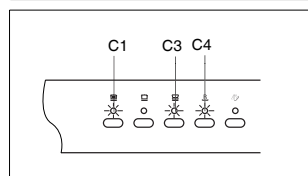
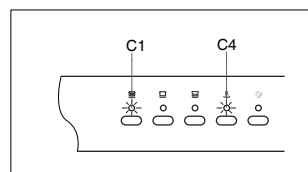
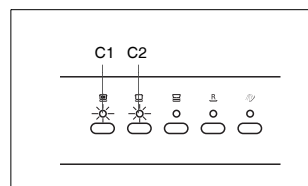
the water is turned on and the hose is connected properly;

the water supply to the house is on and has sufficient pressure;

the water supply hose is crimped or bent;

the filter for the water supply hose is clogged.

the drain hose is too low.



If you take all these checks and the dishwasher still does not function or your dishwasher have any other error display, you can power the dishwasher OFF, and wait a few minutes. You can power the dishwasher on, try it again , if the dishwasher still does not function and/or the problem persists, contact the nearest authorised service center and provide them with the following information:

the nature of the problem.

the model type number (Mod...) And the serial number (S/N...), which are indicated on the plate located on the side of the inner part of the door.

### **Lower spray arm rotates with difficulty**

Spray arm is blocked by small items or food remains.

### **Lid in detergent compartment cannot be closed**

Detergent compartment has been overfilled.

Mechanism is clogged with remnants of detergent.

### **Indicator lamps do not extinguish after washing has finished**

Main switch is still set to ON.

### **Remnants of detergent stuck inside dispenser**

Compartment was damp when it was filled up with detergent. Compartment must be dry before detergent is added.

### **Water remains inside appliance after programme has ended**

Blockage or kind in drainage hose.

Pump is jammed.

Filters are blocked.

The programme is still running. Wait for the programme to end .

## **14-3.During washing**

### **Unusual amount of foam is creased**

Normal washing up liquid has been poured into the rinse-aid container.

Remove any spilled rinse aid with a cloth as it could otherwise lead to excessive foaming during the next washing cycle.

### **Appliance stops suddenly while washing is taking place**

Cut off electricity supply to appliance.

Water supply has been interrupted.

### **Knocking sound can be heard while washing is taking place**

A spray arm is knocking against the dishes inside the appliance.

## **Rattling sound can be heard while washing is taking place**

Crockery has not been stacked properly inside the appliance.

## **Knocking sound coming from inlet valves**

This is caused by the way the water pipes have been laid and it has no effect upon the way the appliance functions. There is no remedy for this.

## **14-4.With the dishes,cutlery,etc.**

### **Remnants of food are stuck to the dishes, cutlery,etc.**

Dishwasher was not loaded properly. Jets of water could not reach all parts of the dishes, etc.

Too many items in the rack.

Items in the rack were touching each other.

Not enough detergent was added to dispenser.

Selected wash programme was not intensive enough.

Rotation of spray arm was obstructed by dishes, etc.

Nozzles in spray arm are blocked by remnants of food.

Filters are blocked.

Filters have been incorrectly fitted.

Waste-water pump is jammed.

### **Plastic items are discoloured**

Not enough detergent was added to dispenser.

Detergent has insufficient bleaching properties. Use a detergent containing a chemical bleaching agent.

### **White stains are left on crockery, glasses have a milky appearance**

Not enough detergent was added to dispenser compartment.

Amount of rinse-aid was set too low.

Although water is quite hard, no salt has been put in appliance.

Water softener was set too low.

Lid on salt container is not screwed tight.

If you used a phosphate-free detergent , try a detergent containing phosphates and compare results.

### **Dishes,cutlery,etc.have not been dried**

Selected programme did not include drying function.

Amount of rinse-aid was set too low.

Items were removed from dishwasher too soon.

### **Glasses have a dull appearance**

Amount of rinse-aid was set too low.

## **Tea stains or traces of lipstick have not been completely removed**

Detergent does not have a sufficient bleaching effect.

Washing temperature was set too low.

## **Traces of rust on cutlery**

Cutlery is not sufficiently rustproof.

Salt content in washing water is too high.

- Lid on salt container is not screwed tight.
- Too much salt was spilt while filling container.

## **Glasses become clouded and discoloured; coating cannot be wiped off**

Unsuitable detergent was used.

Glasses are not dishwasher-proof.

## **Smears left behind on glasses and cutlery; glasses have acquired a metallic appearance**

Amount of rinse-aid set too high.

## 15. Maintenance Services and Trouble Shooting



### 15-1.maintenance services

It may occur that the dishwasher does not function or does not function properly Before calling for assistance,let us see what can be done first :have you forgotten to press one of the buttons or to perform an essential operation?

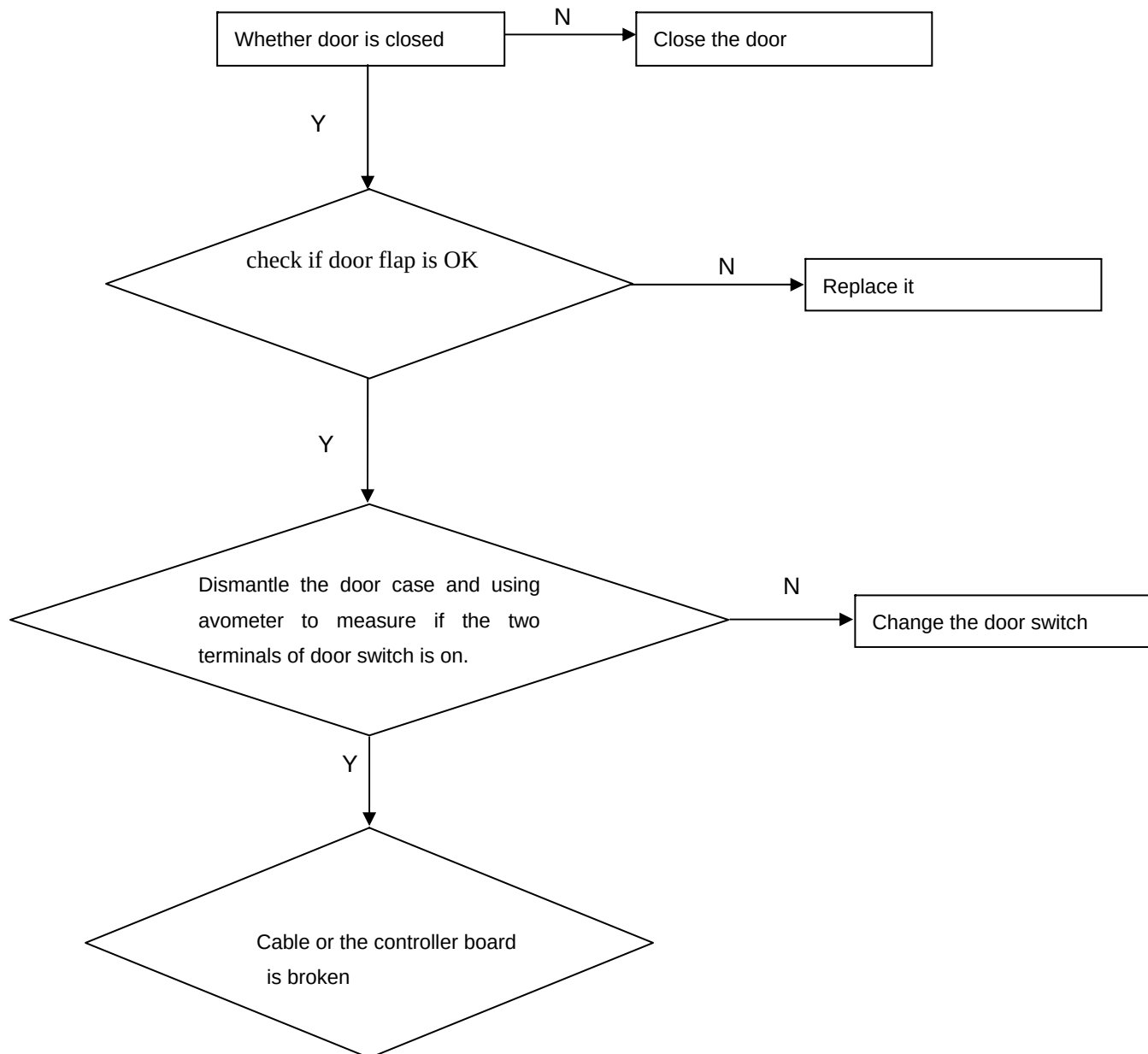
### 15-2.trouble shooting

| Trouble<br>Cycle | Door switch<br>trouble | Sensor<br>trouble | Leak<br>trouble | Drain pump<br>trouble | Water<br>supply<br>trouble | Water<br>overflow<br>trouble |
|------------------|------------------------|-------------------|-----------------|-----------------------|----------------------------|------------------------------|
|                  | Blink                  | Blink             | Blink           | Blink                 | Blink                      | Blink                        |
|                  | Blink                  |                   |                 |                       | Blink                      | Blink                        |
|                  |                        | Blink             |                 | Blink                 | Blink                      | Blink                        |
|                  |                        |                   | Blink           | Blink                 |                            | Blink                        |
|                  |                        |                   |                 |                       |                            |                              |
| Beep             | V                      | V                 | V               | V                     | V                          | V                            |

## 16. Analysis of the common breakdowns

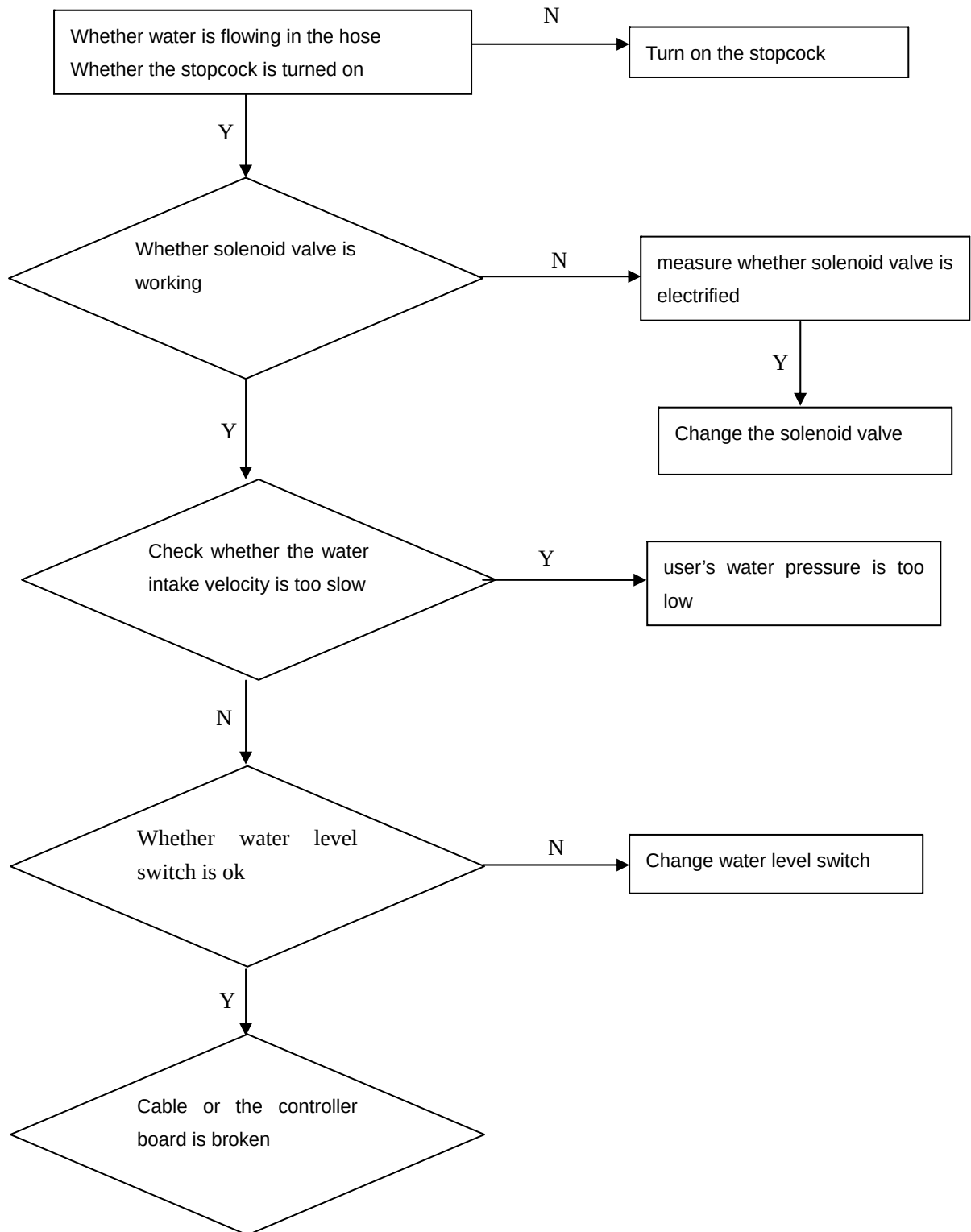
### Door switch trouble

Phenomenon: the dishwasher does not work



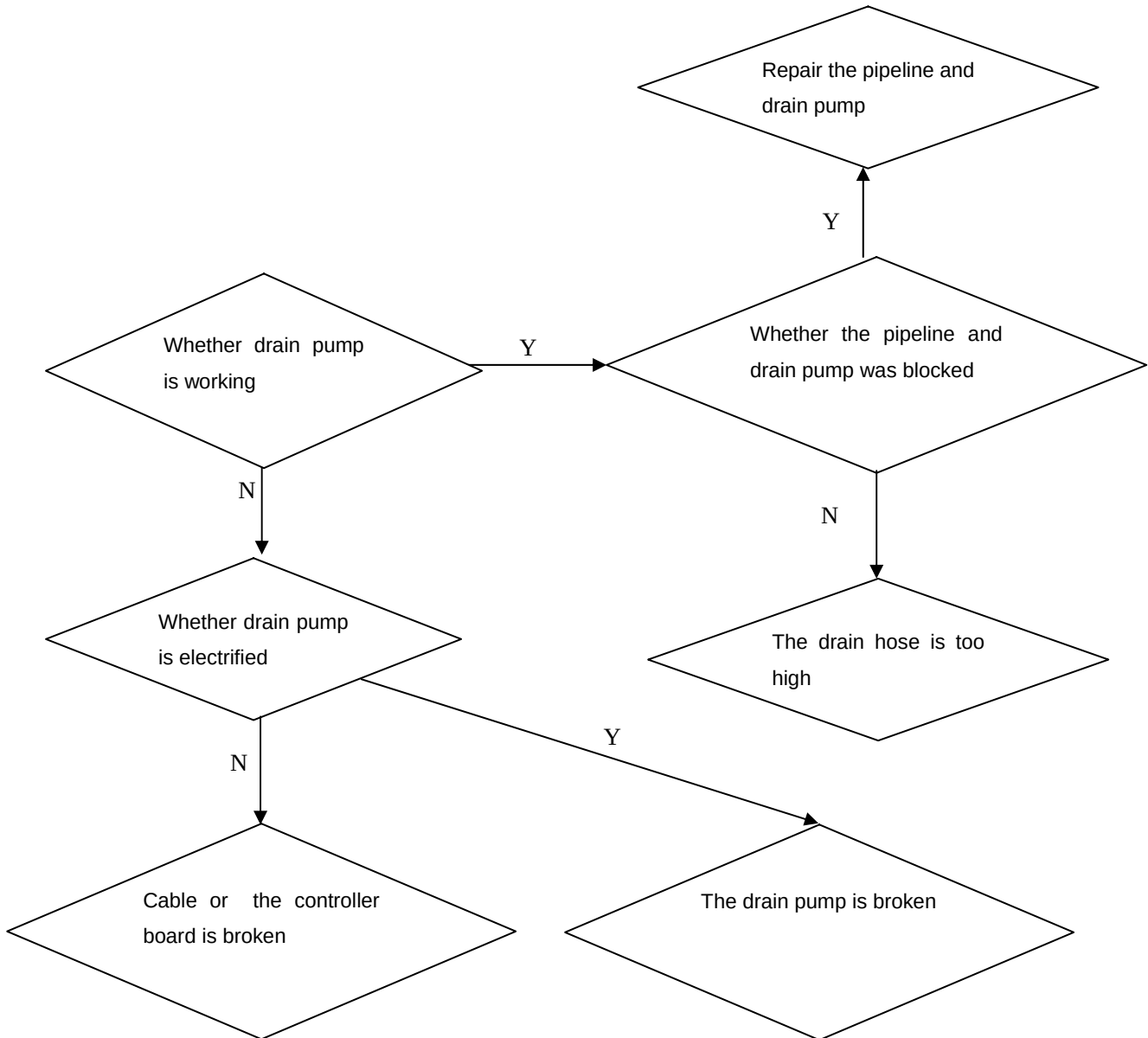
## water supply trouble

Phenomenon: water level cannot reach the required location



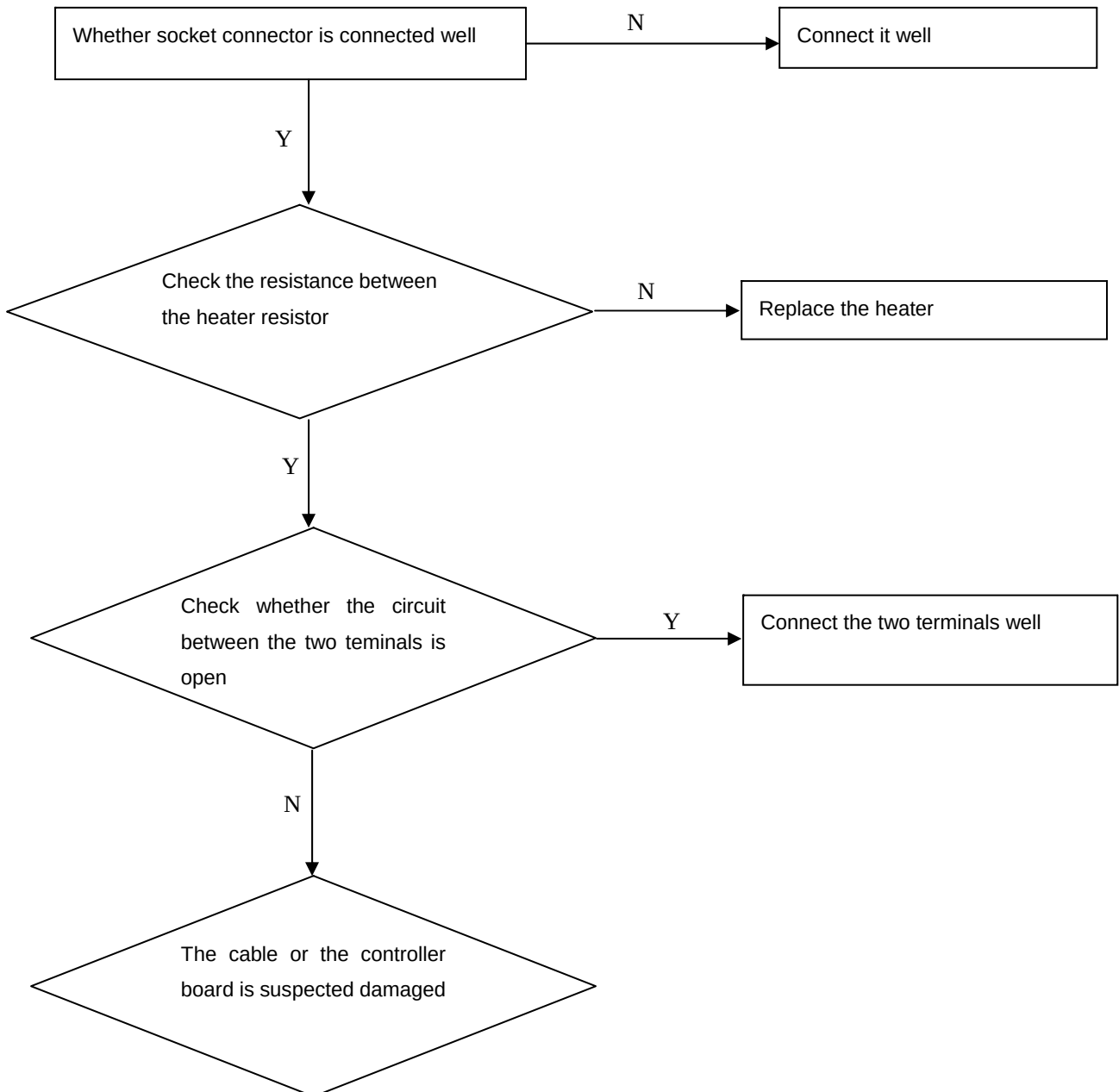
## Drain pump trouble

Phenomenon: water cannot be drained



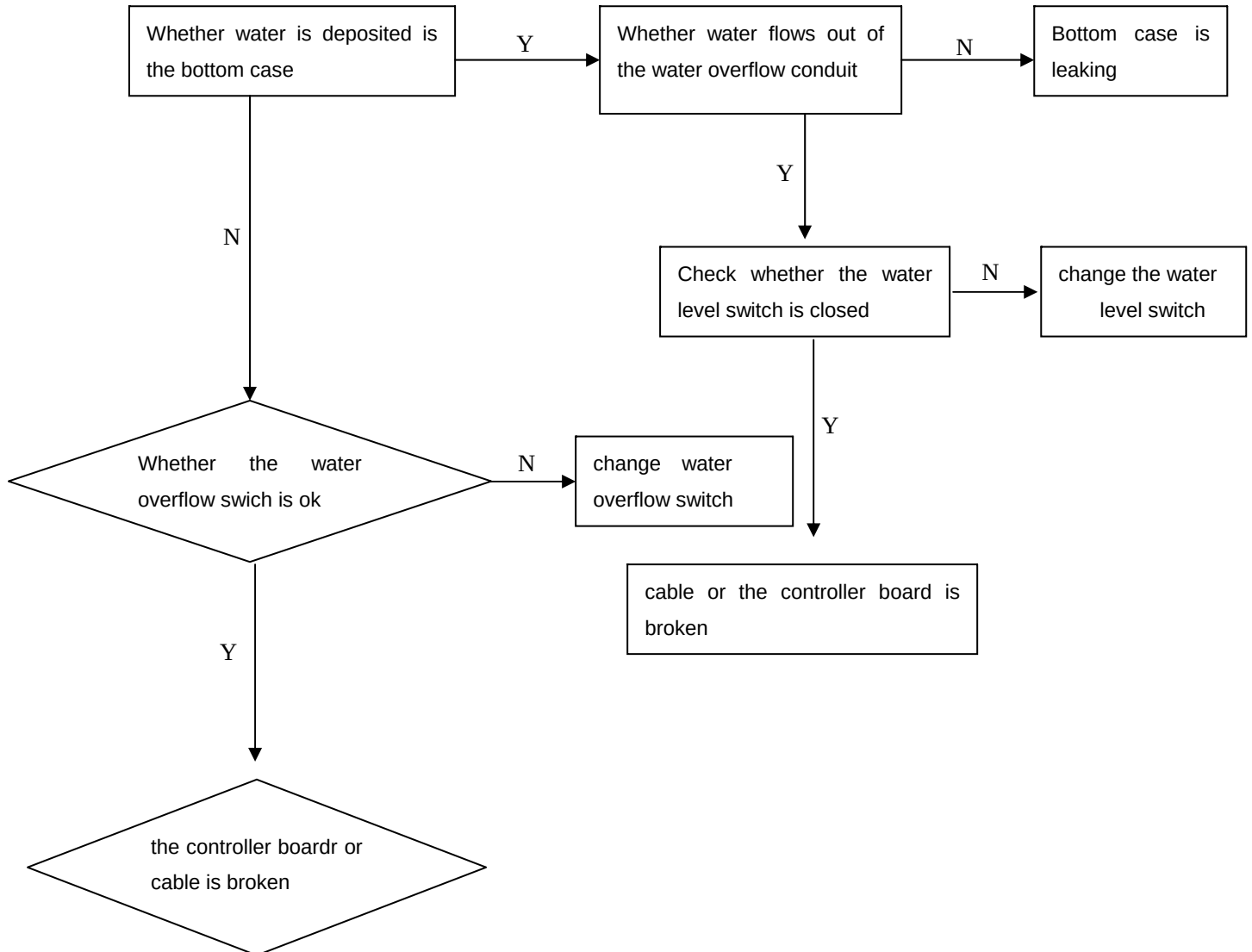
## Heating element trouble

Phenomenon: Heating element cannot work



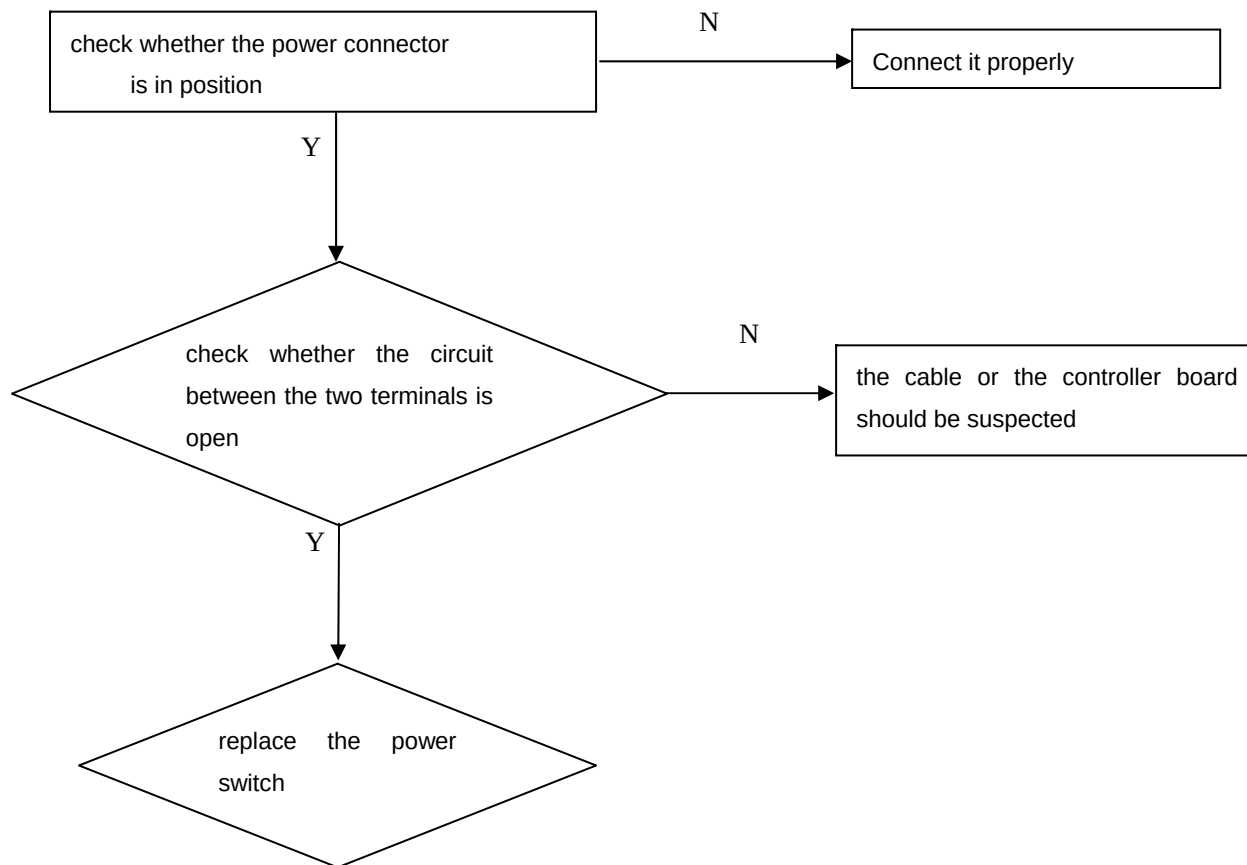
## Water overflow trouble

Phenomenon: drain pump keep on working



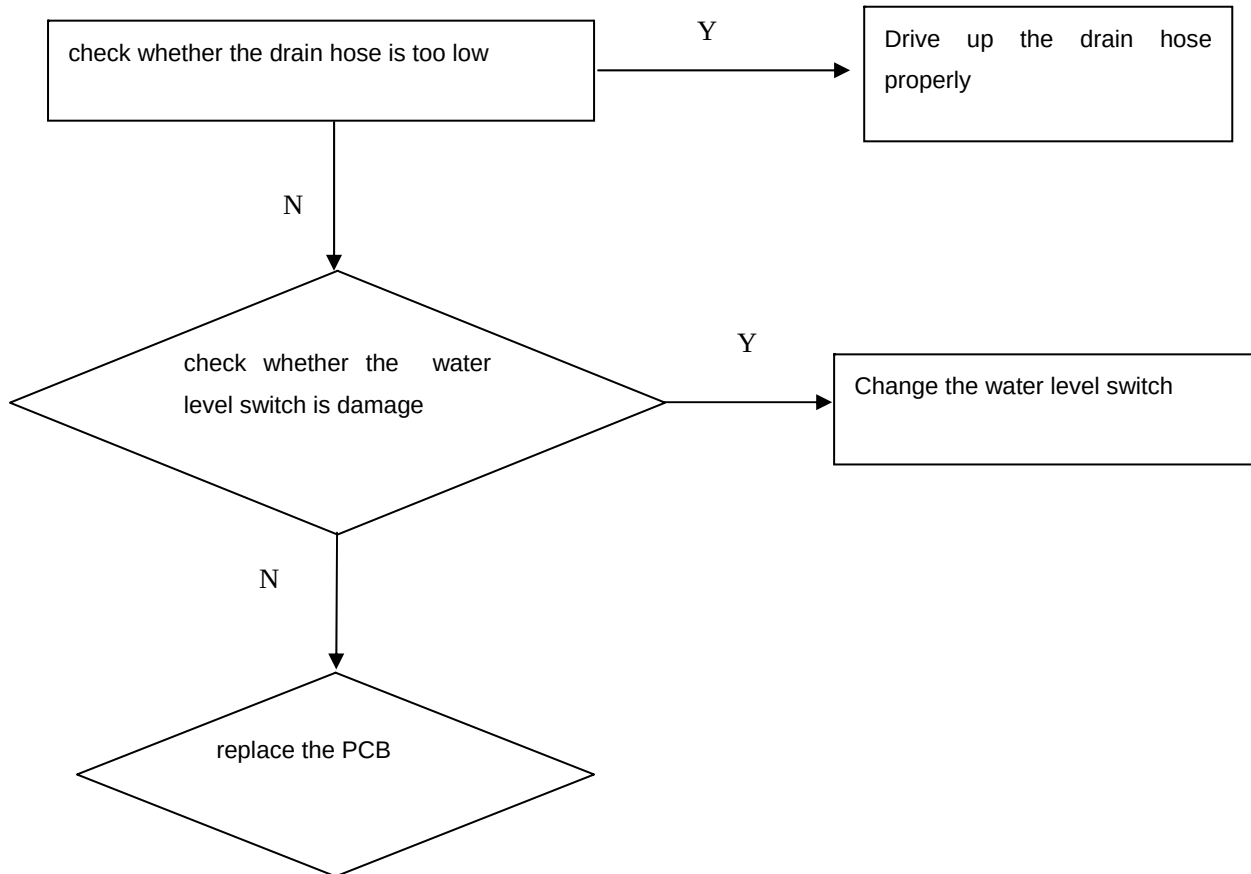
## Power supply trouble

Phenomenon: dishwasher cannot work



## Leak trouble

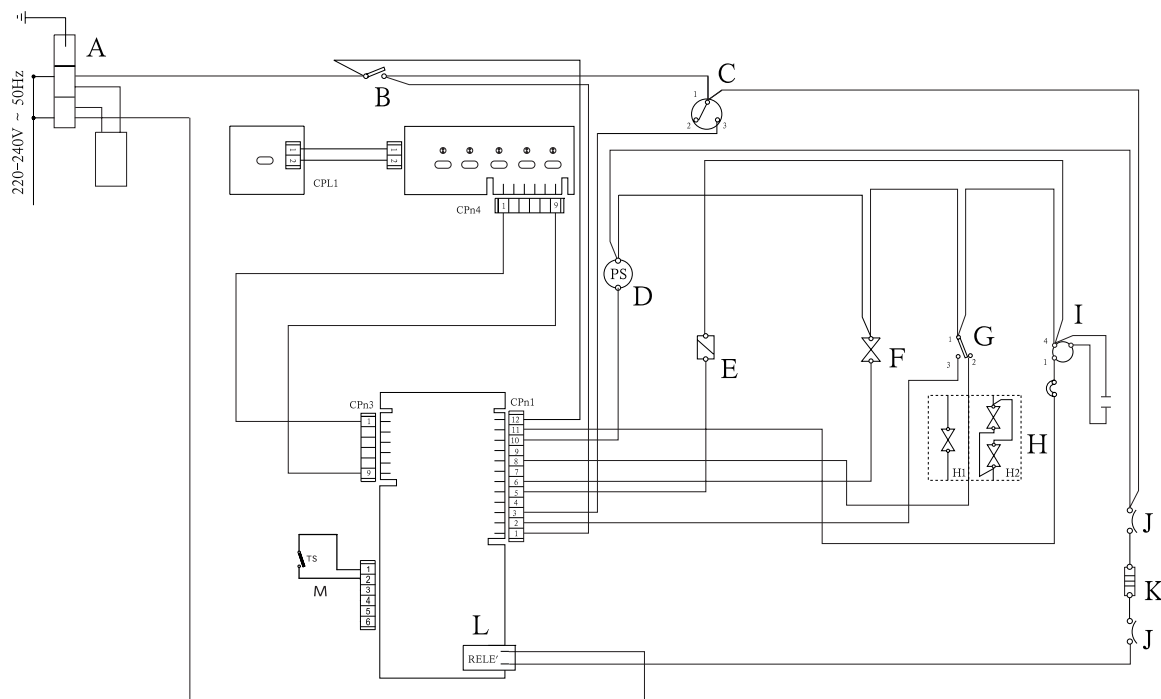
Phenomenon: dishwasher stop working



## 17. Technical data

|                           |                            |
|---------------------------|----------------------------|
| Width                     | 60 cm                      |
| Depth                     | 60 cm                      |
| Height                    | 85cm                       |
| Capacity                  | 12 standard place settings |
| Mains water pressure      | 0.03-0.6MPa                |
| Power voltage             | 220-240V~ 50Hz             |
| Total absorbed power      | 1950W                      |
| Maximum current intensity | 10A                        |

## 18. Circuit Diagram



A: Wiring box  
B: Door switch  
C: Water level switch  
D: Drain pump motor  
E: Dispenser

F: Softener valve  
G: Overflow switch  
H1: Inlet valve  
H2: Inlet valve with Aquastop  
I: Washing pump motor

J: Temperature limiter  
K: Heater  
L: Relay  
M: Temperature Sensor

# Sincere Forever

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